

All-in-one global hospitality suite



Improving guests' experience

Efficient hotel operations for enriched customer engagement

In the hospitality sector, having real-time guests and operations knowledge is a key success factor. Onesait Travel Hospitality is the all-in-one platform that accompanies you in this journey. This solution is aligned with the needs and trends of the Hospitality industry providing a 360° view of every interaction within your property and creating a personalized guests experience.

Onesait Travel Hospitality helps customers to optimize and simplify their hotel operations and business processes while offering the best and most innovative services to their guests. A personalized platform with modules that suit hotel needs:

Comprehensive bundle for front-desk

Manage main front office functions through an intuitive and friendly interface integrated with all the hotel operations and systems.

Efficient hotel services management

Cover all the hotel services such as food & beverage, leisure or housekeeping. It includes mobility features to increase efficiency during each process with room status updates, staff allocation and instant messaging.

Powerful mobile POS

Control all the operations and payments at desks, restaurants, shops or services with an online POS or Mobile Order Processing App available for both Android and iOS.

Complete events management

Run meetings and conventions related actions, including multi-property events, sales and catering. Obtain all the necessary tools to support in advance sales representative and organizer needs.



Features



End-to-end solution

The only SAP vertical solution in the Hotel industry that integrates the standard SAP ERP (S/4 HANA), based on best practices, allowing hotels to reduce the implementation time to the minimum and to achieve greater efficiency.



Centralized sales and operations activities

Integrate every system involved in your hotel process, own or 3rd party, simplifying configuration settings and efficiently managing all your operations: payments, channels, bookings, properties (any PMS), customers (CRM), Sales and Catering, Housekeeping.



360° customer knowledge and experience management

Incorporate all the guest information, including CRM and loyalty data in a single repository. Benefit from a complete view of your guests pre-stay, on-stay and after-stay experience and to enrich customer engagement for increased lifetime value.



Optimized Distribution and CRS integration

Manage inventory across all connected distribution channels (traditional and online) and allow guests to safely book all hotel chain related services. Onesait Travel Hospitality provides real time inventory status and facilitates pricing and booking policies in order to increase occupancy and revenue.



Mobility and enhanced UX

Allow personnel to create a memorable and unforgettable experience spending more time serving guests anywhere within the property thanks to a state-of-the-art mobile experience (UX).

Benefits

- Improve hotel operations and reduce your costs with modular suite covering every business need
- Get aligned with the latest trends in the Hospitality Business with a perfect ancillaries management functionality
- Offer to the staff a digitally empowered system with mobile and analytic functionalities for a better customer service
- Control easily the Tour Operators invoices with the trade management module
- Geographically extended solution that cover most legal and tax requirements (already available in America, Asia and Europe)
- Empower the Customer Experience Management with the guest's 360 shared knowledge
- Increase RevPAR and ADR through efficient rate allocation
- Real time online access from anywhere in the world in just one click
- Enhanced UX for employee engagement and productivity
- Reduce total property costs thanks to the SAP S/4 HANA technology and the centralized approach, both on premise or cloud

Would you like to know more about these topics?

For those interested in learning more, please contact:

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Mark making the way forward

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